

Auto Spa Canada Monthly Subscription Terms and Conditions

By enrolling in an Auto Spa Burlington or Mississauga ("Auto Spa Canada") Subscription, you agree that you have read and accept the following Terms of Use:

Subscription Usage

The Subscription allows the member to wash their eligible vehicle, depending on the plan chosen, as follows:

- **Unlimited Subscription:** Members receive one regular car wash per day.
 - **4 Regular Exterior & 2 Express Interior Subscription:** Members receive 4 regular exterior washes and 2 express interior detailing services every 30 days.
 - **5 Premium Exterior Wash Subscription:** Members receive 5 premium exterior washes every 30 days.
 - **Unlimited subscription redemption period resets at midnight**, not every 24 hours, and is valid for 90 days.
 - **Subscription washes do not roll over to the next billing period if they are not used.**
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Billing & Renewals

- Renewals are automatic and will be charged to the credit card associated with your membership for the term currently selected.
 - If your credit card is declined, expires, or is otherwise invalid, your subscription will be suspended until payment is received.
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Cancellation Policy

- To cancel your subscription, use the Auto Spa App **before** your next billing cycle.
 - Open the Auto Spa App → Select **Subscription** → Choose your plan → In **Change Plan**, select **Cancel Plan** → Enter your account email and follow the prompts.
 - **Subscriptions can be canceled at any time, but cancellations will only take effect at the end of your billing cycle.** You may continue using your membership until your next renewal date.
 - **No refunds or prorated refunds will be issued for unused or partially used months.**
 - Once canceled, you will receive a confirmation email.
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No Refund Policy

- **All purchases, including washes, detailing services, subscriptions, and gift cards, are final and non-refundable.**
 - **Unused washes do not carry over to the following month or billing period.**
 - **Refunds, credits, or discounts will not be issued due to service interruptions, temporary closures, weather conditions, or maintenance.**
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Subscription Transfers & Restrictions

- **Subscriptions are not vehicle-dependent** and may be shared with family and friends.
 - A subscription can be transferred to a new vehicle or device with prior notice to Auto Spa.
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Operational Conditions

- Wash codes provided through the Auto Spa App **expire after one-time use** and must be redeemed immediately.
 - Car wash hours are regularly updated on www.auto-spa.ca. Auto Spa reserves the right to **close temporarily** for weather, holidays, maintenance, software updates, power or internet outages, or other operational needs. **No refunds, credits, or extensions will be provided for temporary closures.**
 - **Auto Spa is not responsible for vehicle modifications or accessories (e.g., bike racks, hitches, snow blades) that may interfere with wash operations. No refunds, credits, or discounts will be provided for such issues.**
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Liability & Terms Acknowledgment

- By providing your email and/or phone number, you consent to receive communications related to your membership, including notices, agreements, billing updates, and disclosures.
 - **Subscriptions or any purchases within the Auto Spa App cannot be combined with other discounts, offers, prepaid washes, wash codes, or gift cards.**
 - **Auto Spa is not responsible for damage or injury caused by the use of this facility.**
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Changes to Terms & Pricing

- Auto Spa reserves the right to **change, cancel, or amend** any part of the program, including subscription fees, at any time.

- Prices **do not** include applicable taxes.
 - Auto Spa **loyalty points are not awarded** for subscription car wash memberships.
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Governing Law

This agreement is governed by the laws of the **Province of Ontario**.

For questions or concerns, visit www.auto-spa.ca or contact:

- **App Support:** support@beaconmobile.com
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